



# Rainmaker FAQ




## Why isn't my Rainmaker quiet?

If your Rainmaker system is seated on sturdy and level surface, and you are still getting vibration related noise, try securing the tubing using cable-ties or self-adhesive cable clips.

Pressure produced by the Rainmaker may cause the tubing to vibrate.

## I have just started using the Rainmaker but there is no water coming through?.

Ensure the 2.2L reservoir has ample water levels, and that you have a 30cm section of black tubing attached to the underside of the main unit reaching the bottom of the reservoir  (you will need to cut and attach this yourself).

## Can you use tap water?

Using either RO (Reverse Osmosis) or De-mineralised water with your HabiStat Rainmaker/Pro system will ensure the performance of the unit, tubing or nozzles are not affected by mineral deposit build up.


If you do not have access to RO or De-mineralised water, then tap water will still work.

If using tap-water, do bear in mind that regional hard and soft water areas 'could' see a reduction in performance over time due to mineral deposit build-ups. Regular nozzle, filter, and tubing maintenance will be necessary.

If you do notice a change in performance regarding the nozzle rain pattern or output, then try soaking the affected nozzle(s) In a 50/50 tap water and white vinegar solution overnight as this can often dissolve any mineral deposits.

Ensure you fully rinse with clean water before putting them back into use on your chosen Rainmaker system. Repeat as part of your regular maintenance if tap water is being used.

## How do I clean the filter?

Regularly clean the included filter . To do this, soak in a 50/50 water and white vinegar solution for 10+ hours, this helps dissolve any mineral deposits.

Make sure you fully rinse with clean water before putting the filter back into use again.

## My Rainmaker ran dry (no water in the reservoir), what do I do?

Running the system dry could cause problems.

If there are any inconsistencies in nozzle performance (like an air blockage), allow the Rainmaker to run for a couple of minutes to clear any blockage.

## Why is there no 'Rain' coming from my nozzles?

If it is still not producing any 'rain',

- Try undoing the tubing where it connects to the first nozzle and run until a flow of water comes out. Next, plug the tubing back into the blue connector making sure its firmly bottomed out inside the nozzle connector.
- If no water is pumping through this tubing, there is a restriction or blockage within.
- Check the tubing has not been compressed by a foreign body along the route to the nozzle by making sure there are no kinks or compression in the tubing.
- In the event of no blockage try soaking this tube section in the 50/50 water and white vinegar solution.
- If this does not resolve the issue, then a section of new tubing will be needed.

- If water is coming out of the tubing to the nozzles, but not the nozzle itself, then the issue is nozzle related. Soaking the affected nozzle in a 50/50 water and white vinegar solution for 10+ hours will hopefully dissolve any mineral deposits. If the issue still persists, try removing the effected nozzle from your 'rain line' and run with just the others to see if it's all working. If working, then a replacement nozzle is needed.

### Why are my connections leaking?

Check the tubing and blue connector by detaching and reattaching the tube, making sure the tubing is firmly bottomed-out inside the nozzle connector **B**.

Re-cut the tubing making sure they are cut straight and cleanly and reconnect firmly as above. Any angled cut could cause issues.

### What is the size of the tubing?

6x4mm polyethylene Tubing (Black). Clear tubing could create algae build up.

### Can I use more Nozzles?

The Rainmaker can run up to 4 nozzles.

Extra or Replacement Nozzle set - HabiStat Rainmaker Nozzle Set (4x Pack) (HSRMNS)



**1** Main Unit

**2** 2.2L Reservoir

**3** Filter

**4** 2x Nozzles

**5** 5M Black Tubing

**6** Tubing end cap

**7** Power Adaptor

